

**Playa Mesa**  
MEXICAN KITCHEN

(949) 287-5292 • COSTA MESA, CALIFORNIA

**TACO MESA**  
TORTILLERIA ORGANICA & CAFE



# reStore Costa Mesa Recovery Team

May 29, 2020





# ORGANIZATIONAL STRUCTURE

reStore Costa  
Mesa Recovery  
Team

Retail

Hospitality and  
Restaurants

Entertainment

Community  
Services

Faith  
Communities

New Focus Areas Joining in June

Fitness/Gyms

Hair & Nail  
Salons

Youth Sports



# SITUATIONAL UPDATE AS OF 5/29/2020

## MAYOR KATRINA FOLEY

Costa Mesa  
109 Cases

### Orange County, CA COVID-19 CASE COUNTS

Posted Date: 5/29/2020

Data posted each day are always preliminary and subject to change. More information may become available as individual case investigations are completed.

#### Cumulative Cases to Date (includes deaths)

**5,923**

*Includes 667 SNF residents and 375 OC jail inmates*

#### Cases Reported Today

**185**

#### Cumulative Deaths to Date

**145**

*Includes 60 SNF residents and 0 OC jail inmates*

#### Deaths Reported Today

**3**

#### Cumulative Tests To Date

**116,279**

#### Tests Reported Today

**1,484**

#### Cases Currently Hospitalized

**255\***

*\* Includes ICU cases*

#### Cases Currently in ICU

**98**

*ICU - Intensive Care Units*

\*State numbers as of 5/27

### California COVID-19 By The Numbers

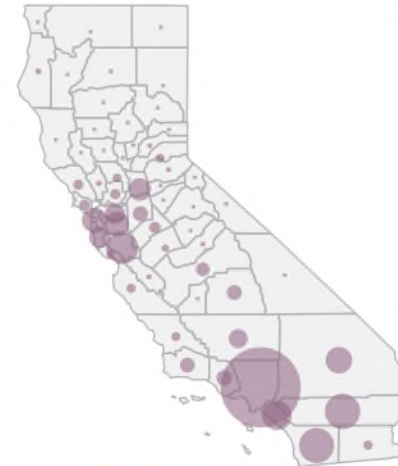
May 28, 2020

Numbers as of May 27, 2020

#### CALIFORNIA COVID-19 SPREAD

**101,697**

Total Cases



For county-level data:  
[data.chhs.ca.gov](https://data.chhs.ca.gov)

#### Ages of Confirmed Cases

- 0-17: **5,371**
- 18-49: **52,555**
- 50-64: **24,154**
- 65+: **19,462**
- Unknown/Missing: **155**

#### Gender of Confirmed Cases

- Female: **50,091**
- Male: **51,067**
- Unknown/Missing: **539**

#### Hospitalizations

Confirmed COVID-19  
**3,091/1,092**  
Hospitalized/in ICU

Suspected COVID-19  
**1,438/233**  
Hospitalized/in ICU

**3,973**  
Fatalities

Your actions **save lives.**

[covid19.ca.gov](https://covid19.ca.gov)





# SUMMARY OF COSTA MESA ACTIONS

## ❖ NEW

- ❖ **Costa Mesa BAC Website and Call Center**
- ❖ **Small Business Loan Program**
- ❖ **Tenant Relief Grants**

## ❖ In the Works

- ❖ Small Business Grants from \$2.7M County CARES Act
- ❖ Zoning Code Changes to relax codes for greater physical distancing for restaurants and other businesses and to activate Public Rights of Way on Randolph and 19<sup>th</sup> St.
- ❖ ABC Interim Event Application Process
- ❖ Uniform signage program for COVID-19-related information
- ❖ Assistance for Businesses to process business interruption claims
- ❖ Continuing aggressive lobbying efforts at all levels to increase funding for businesses and nonprofits
- ❖ Enhancing the City's "Shop Local Campaign"
- ❖ Surveying local businesses to assess needs, vulnerabilities, and capability to reopen under safe practices
- ❖ Conducting weekly COVID-response updates on Facebook Live.
- ❖ Protected Tenants from Eviction while Safeguarding Landlords' Property Rights
- ❖ Protected Residents, Patrons, and Employees from transmission risks while accessing essential services
- ❖ Developed comprehensive COVID-19 business and community resource guides on the City website
- ❖ Conducted Virtual Town Hall Technical Assistance Training for Businesses for SBA Loans
- ❖ Reopened golf courses and certain parks
- ❖ Revised zoning code to allow parking lot drive-thrus





**\*Each business needs to have a written plan demonstrating compliance with the health and safety requirements.**

# STAGE TWO REOPENING GUIDANCE

By direction of the California Department of Public Health, all facilities must complete the following measures before reopening.



## RISK ASSESSMENT AND PROTECTION PLAN

Perform a detailed risk assessment and implement a site-specific protection plan



## EMPLOYEE TRAINING TO LIMIT SPREAD

Train employees on how to limit the spread of COVID-19, including how to screen themselves for symptoms and stay home if they have them



## CONTROL MEASURES

Implement individual control measures and screenings



## SANITIZE AND DISINFECT

Implement disinfecting protocols for keeping workstations sanitized



## SOCIAL DISTANCING

Implement physical distancing guidelines for employee and public safety

For details on requirements and industry specific guidance visit <https://covid19.ca.gov/industry-guidance/>





# Example: State Retail COVID-19 General Checklist



## COVID-19 General Checklist for Retail Employers

May 7, 2020

This checklist is intended to help retail employers implement their plan to prevent the spread of COVID-19 in the workplace and is supplemental to the [Guidance for Retail Employers](#). This checklist is a summary and contains shorthand for some parts of the guidance; familiarize yourself with the guidance before using this checklist.



### Contents of Written Worksite Specific Plan

- The person(s) responsible for implementing the plan.
- A risk assessment and the measures that will be taken to prevent spread of the virus.
- Training and communication with employees and employee representatives on the plan.
- A process to check for compliance and to document and correct deficiencies.
- A process to investigate COVID-cases, alert the local health department, and identify and isolate close workplace contacts of infected employees until they are tested.



### Topics for Employee Training

- Information on [COVID-19](#), preventing spread, and who is especially vulnerable.
- Self-screening at home, including temperature and/or symptom checks using [CDC guidelines](#).
- The importance of not coming to work if employees have a frequent cough, fever, difficulty breathing, chills, muscle pain, headache, sore throat, recent loss of taste or smell, or if they or someone they live with have been diagnosed with COVID-19.
- When to seek medical attention.
- The importance of hand washing.
- The importance of physical distancing, both at work and off work time.
- Proper use of cloth face covers.



### Individual Control Measures & Screening

- Symptom screenings and/or temperature checks.
- Encourage workers who are sick or exhibiting symptoms of COVID-19 to stay home.
- Encourage frequent handwashing and use of hand sanitizer.
- Provide disposable gloves to workers using cleaners and disinfectants when required. Consider gloves as a supplement to frequent hand washing for other cleaning tasks such as handling commonly touched items or conducting symptom screening.
- Strongly recommend cloth face covers.
- Close or increase distance between tables/chairs in breakrooms or provide break areas in open space to ensure physical distancing.
- Communicate frequently to customers that they should use face masks/covers.



### Cleaning and Disinfecting Protocols

- Perform thorough cleaning in high traffic areas.
- Frequently disinfect commonly used surfaces.
- Clean and sanitize shared equipment between each use.
- Clean touchable surfaces between shifts or between users, whichever is more frequent.
- Equip customer entrances and exits, checkout stations, and customer changing rooms with proper sanitation products, including hand sanitizer and sanitizing wipes, and provide personal hand sanitizers to all frontline staff (e.g., cashiers).
- Ensure that sanitary facilities stay operational and stocked at all times.
- Make hand sanitizer and other sanitary supplies readily available to employees.
- Use products approved for use against COVID-19 on the [Environmental Protection Agency \(EPA\)-approved](#) list and follow product instructions and Cal/OSHA requirements.
- Adjust or modify store hours to provide adequate time cleaning and stocking with physical distancing.
- Provide time for workers to implement cleaning practices before and after shifts, hire third-party cleaning companies.
- Install hands-free devices if possible.
- Encourage the use of debit or credit cards by customers.
- Encourage customers with reusable bags to clean them frequently and require them to bag their own purchases.
- Consider upgrades to improve air filtration and ventilation.



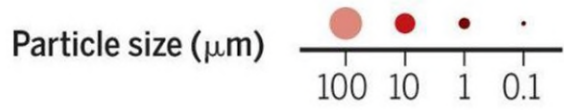
### Physical Distancing Guidelines

- Implement measures to physically separate people by at least six feet using measures such as physical partitions or visual cues (e.g., floor markings, colored tape, or signs to indicate to where workers should stand).
- Minimize exposure between cashiers and customers. Where physical distancing cannot be maintained, use barriers such as Plexiglas. Where barriers are not feasible, strongly recommend that employees and customers wear face covers.
- Use signage to remind customers of physical distancing at every opportunity.
- Adjust in-person meetings, if they are necessary, to ensure physical distancing.
- Place additional limitations on the number of workers in enclosed areas to ensure at least six feet of separation.
- Stagger employee breaks, in compliance with wage and hour regulations, to maintain physical distancing protocols.
- Close in-store bars, bulk-bin options, and public seating areas and discontinue product sampling.
- Dedicate shopping hours for seniors and other vulnerable populations.
- Increase pickup and delivery service options such as online ordering for curbside pickup.
- Provide separate, designated entrances and exits.
- Limit the number of in-store customers based on the size of the facility.
- Be prepared to queue customers outside while still maintaining physical distance.
- Encourage and train employees to practice physical distancing during pickup and delivery.
- Make some locations pickup- or delivery-only to minimize physical interaction, if possible.
- Install transfer-aiding materials, such as shelving and bulletin boards, to reduce person-to-person hand-offs where possible. Wherever possible, use contactless signatures for deliveries.
- Expand direct store delivery window hours to spread out deliveries and prevent overcrowding.
- Ask non-employee truck drivers, delivery agents, or vendors who are required to enter retail locations to have their employees follow the guidance of local, state, and federal governments regarding wearing masks.



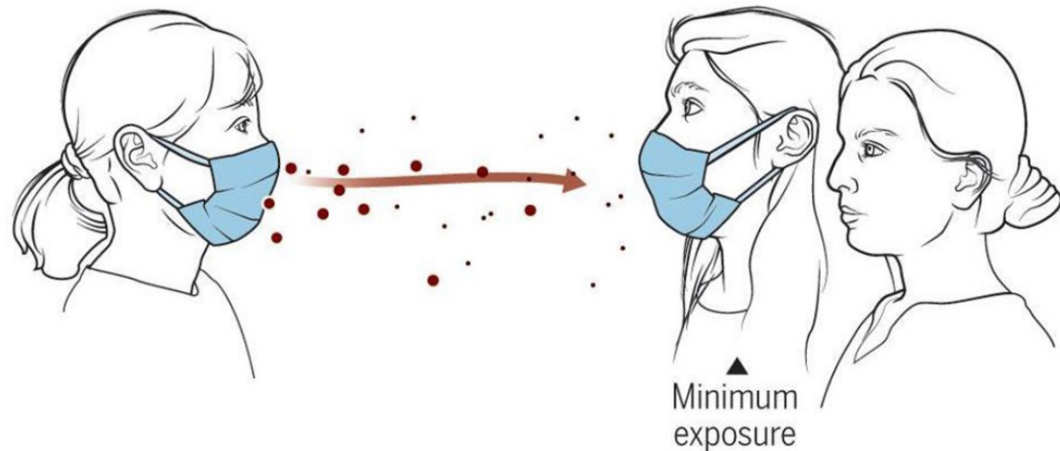
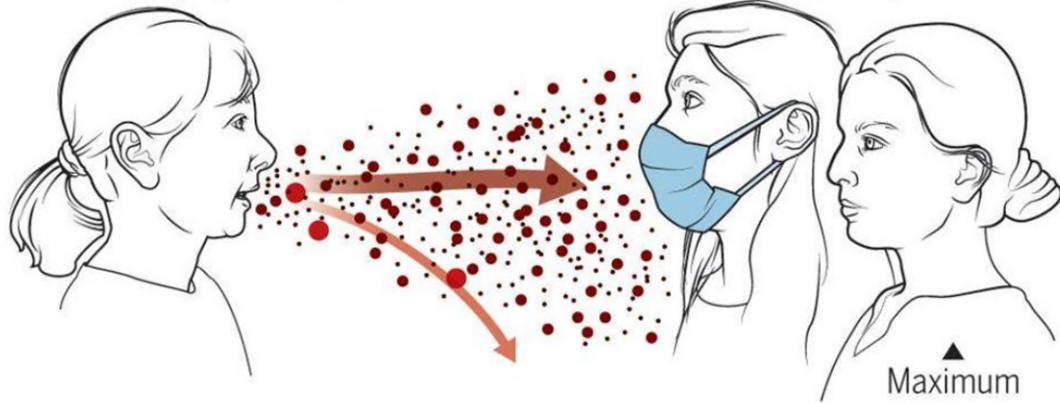
## Masks reduce airborne transmission

Infectious aerosol particles can be released during breathing and speaking by asymptomatic infected individuals. No masking maximizes exposure, whereas universal masking results in the least exposure.



Infected, asymptomatic

Healthy



**Miguel's Jr.**  
Costa Mesa

THIS BUSINESS IS BEING RECOMMENDED  
FOR THEIR EFFORTS TO

**#REOPENSsafely**

#RESPECTSCIENCE #FOLLOWEXPERTS #RELYONDATA

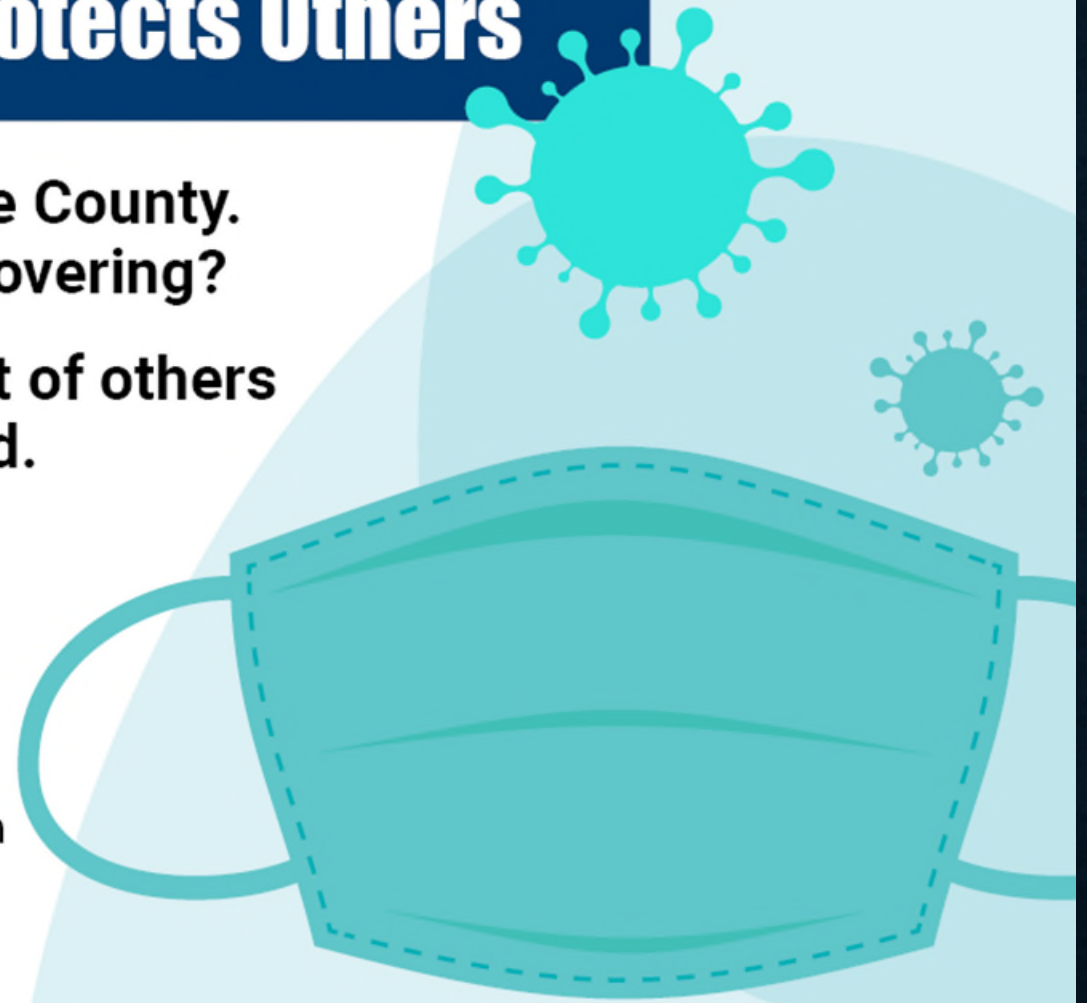
FROM THE SAFE PLACES OC FACEBOOK PAGE

# Wearing Face Coverings Protects Others

**Q:** I'm a resident or visitor to Orange County.  
Where do I have to wear a face covering?

**A:** Anywhere you come within 6 feet of others  
who do not live in your household.  
That includes:

- Waiting in line to go inside a store
- Shopping in a store
- Picking up food at a restaurant
- Waiting for or riding on public transportation
- Riding in a taxi or other ride service vehicle
- Seeking health care
- Going into facilities that are allowed to stay open
- While at work
- When at the beach or an outdoor museum

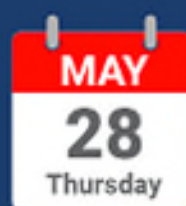


Learn more at [ochealthinfo.com/novelcoronavirus](https://ochealthinfo.com/novelcoronavirus)

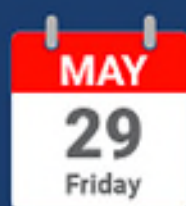


# ARE YOU READY TO RE-OPEN?

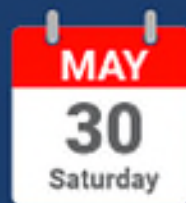
Join the OC Health Care Agency and Orange County Business Council for a discussion around the recent Health Officer Order and what it means for your business.



3:30 p.m. – 4:15 p.m.  
(Retail Industry)



3:30 p.m. – 4:15 p.m.  
(Restaurant Industry)



3:30 p.m. – 4:15 p.m.  
(Other Business Sectors)



Please RSVP to  
[ETeam@ochca.com](mailto:ETeam@ochca.com) for  
meeting information.





## WHAT'S OPEN

# STATE'S ROADMAP TO OPENING CALIFORNIA

The following are permitted to operate in California at this time:

- ❖ In-person dining
- ❖ Retail shopping with social distancing and curbside pickup
- ❖ Manufacturing offices (when telework not possible)
- ❖ Outdoor museums
- ❖ Hair salons and barbershops
- ❖ Places of worship and providers of religious services
  - ❖ Must limit attendance to 25% of building capacity or a maximum of 100 attendees, whichever is lower

### General Guidelines

- ✓ Physical distancing
- ✓ Use of face coverings by all
- ✓ Frequent handwashing
- ✓ Regular cleaning and disinfection
- ✓ Training employees on elements of the COVID-19 prevention plan.

Visit **COVID19.CA.GOV** for complete, industry-specific guidelines



# STATE'S ROADMAP TO OPENING CALIFORNIA

## WHAT'S NOT OPEN

The following are **not permitted** to operate in California at this time:

- ❖ Personal services such as nail salons, tattoo parlors, gyms and fitness studios
- ❖ Indoor museums, kids museums, gallery spaces, zoos and libraries
- ❖ Community centers, including public pools, playgrounds, and picnic areas
- ❖ Entertainment venues, such as movie theaters, gaming, gambling, arcade venues, pro sports,
- ❖ Hospitality services, such as bars, wineries, tasting rooms and lounges
- ❖ Nightclubs
- ❖ Concert venues
- ❖ Live audience sports
- ❖ Festivals
- ❖ Theme parks
- ❖ Hotels/lodging for leisure and tourism – non-essential travel
- ❖ Higher Education

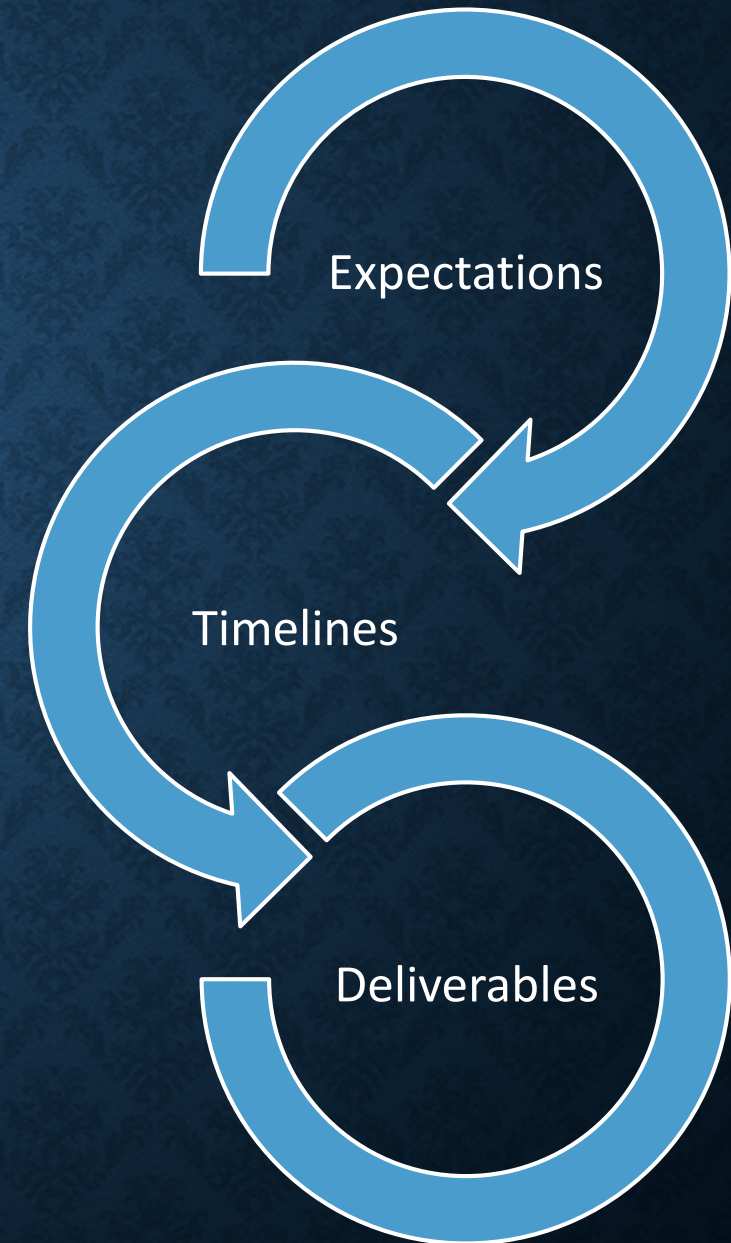
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# DISCUSSION QUESTIONS

## JESSE BEN-RON - OCBC

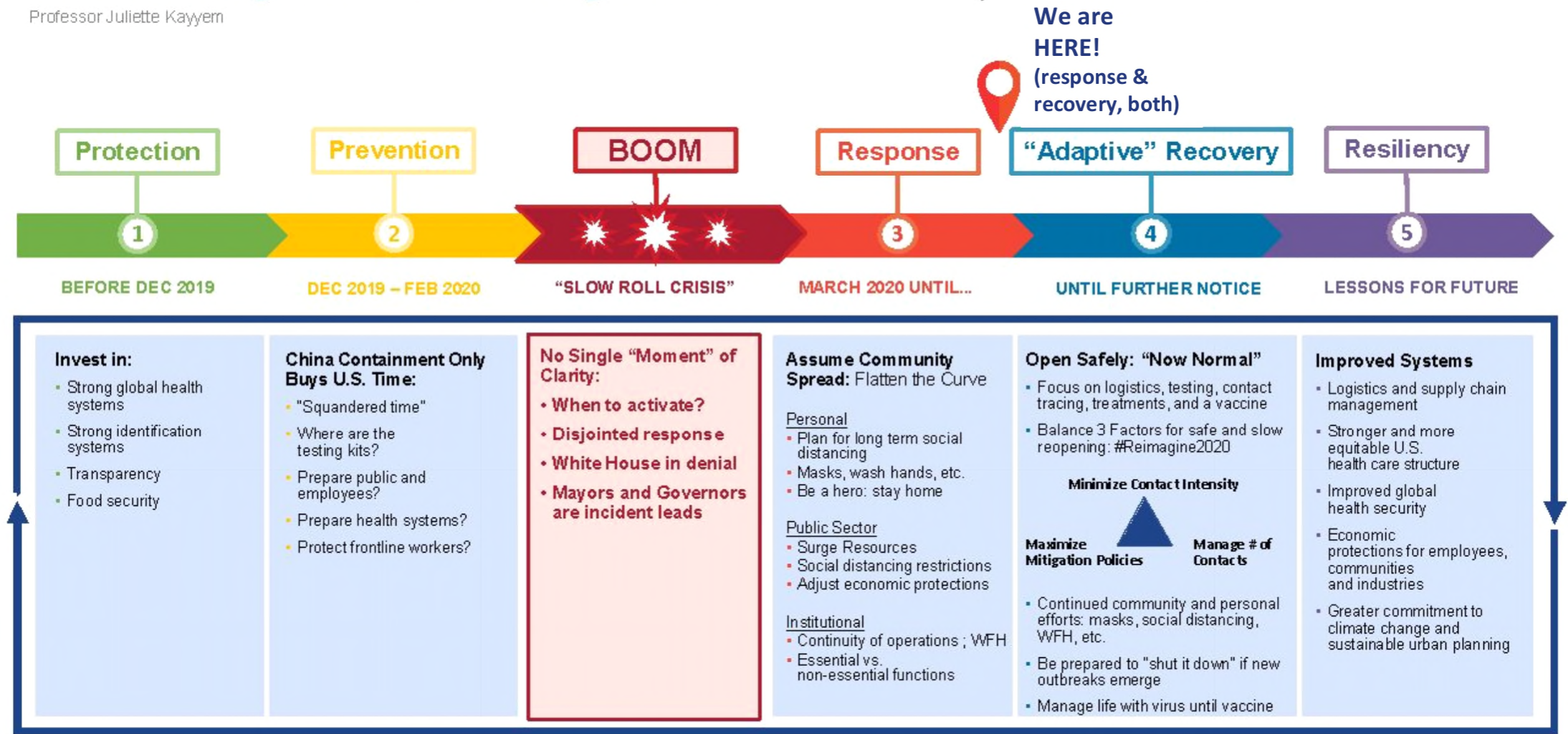
- ❖ Team Leaders briefly report out in ~2 minutes the group's or members' update and main challenges identified so far in reopening. – 15 minutes.
- ❖ Breakout Room 1 – 15 minutes
  - ❖ Discuss and prepare to share top three challenges and solutions to them and advocacy efforts that could support your reopening.
- ❖ Breakout Room 2 – 15 minutes
  - ❖ Retail and Restaurant groups merge.
  - ❖ Continue discussions.
- ❖ Team Leaders report out and discussion – 20 minutes
  - ❖ ~3 minutes per group. Share your top concerns and challenges, and proposed solutions.
- ❖ Close, approve June biweekly meeting schedule beginning June 5, send recommendations for new group members from Fitness, Salons, and Youth Sports.
- ❖ County HCA and OCBC Restaurant Webinar starts promptly at 3:30pm.





# The Five Stages of Crisis Management: Coronavirus (COVID-19) in the U.S.

Professor Juliette Kayyem



“A CRISIS HITS A NATION AS IT IS, NOT AS IT WOULD LIKE TO BE”